

## ENSURING YOUR PROVIDER **IS IN NETWORK**

Solstice

As a State of Arizona employee or retiree, you have the power to manage your oral health with a Solstice dental insurance plan. For those members enrolled in the UnitedHealthcare Solstice S800B DHMO plan, you receive well over 500 covered procedures at the listed co-payment and receive the highest level of benefit by visiting an in-network provider for your dental services. While you have a vast national network of providers available, you are still responsible for confirming if the provider participates with your plan.



## HERE'S HOW YOU CAN DO THAT:

- 1. First, please visit you dedicated member site at www.smilestateofaz.com.
- 2. Click on the Find a Provider button in the upper right-hand corner.
- 3. You will then be directed to the provider search tool.
  - a. Enter plan name = S800B
  - b. Enter specialty
  - c. Use the zip code search according to your preference
  - d. Select your radius distance (2 to 100 miles)
- 4. The provider search tool will now generate a directory of participating providers.



## FURTHER ASSISTANCE

If you still need assistance finding your provider, our member services team will be glad to assist at 1-844-208-0223. If your preferred provider is not in-network, a team member can help you find another provider or start the provider nomination process on your behalf.

The importance of ensuring your provider participation is critical on the S800B plan as there is no out-of-network benefit available to you. Should you been seen by an outof-network provider you can expect to pay the entirety of the billed cost. Ensuring you are visiting an in-network provider will guarantee maximizing your benefit and keeping your dental care cost low.





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